Common Origination and Disbursement

COD Processing Update

November 5, 2004

Direct Loan

COD News

Delay In Receiving Funding (11/05/04)
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COD Holiday Schedule For November 11, 2004 (11/05/04)
The COD School Relations Center will be open on Thursday, November 11, 2004, Veteran's Day. The COD System will accept and process data from schools and send back responses/acknowledgements on Thursday, November 11, 2004. However, requests for changes in funding levels and for funds will not be processed until Friday, November 12, 2004. Further information regarding Veteran's Day processing and customer service hours for COD and other FSA/ED call centers is available in an Electronic Announcement on the IFAP web site at http://www.ifap.ed.gov/eannouncements/1104VeteransDayClosing.html.

Certain Reports Will Not Be Available To View On The COD Web Site Tonight And Tomorrow Morning (11/04/04)
COD needs to perform maintenance on some computer hardware from 8:00 P.M. (ET) tonight, November 4, 2004 until 8:00 A.M. (ET) tomorrow, November 5, 2004. As a result, schools will not be able to view the following Direct Loan reports on the COD web site during the maintenance period:

- Funded Disbursement List
- Pending Disbursement List
- 30-Day Warning Report
- Inactive Loans Report
- SSN/Name/Date of Birth Change Report
- Duplicate Student Borrower Report

COD apologizes for the short notice about this outage and for the inconvenience that it may cause schools.

Reminder: Register For The 2004 Las Vegas Electronic Access Conference (11/02/04)
As a reminder, the second 2004 Electronic Access Conference (EAC) will be held November 30, 2004 through December 3, 2004 in Las Vegas, Nevada. The registration deadline for the Las Vegas EAC is November 9, 2004. COD will be the subject of several break-out sessions at the conference, and knowledgeable staff will be on duty in the PC Lab to answer COD-related

questions. You can register for the Las Vegas EAC at
http://edeworkshop.ncspearson.com/regist_LasVegas.htm.

The room block for the EAC at Paris Las Vegas is full. We have secured a block of rooms at
Bally's Las Vegas for November 28-December 4, 2004.

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2005-2006 COD Technical Reference Now Available (11/02/04)
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http://www.ifap.ed.gov/eannouncements/1029CODTechRef0506Update.html. This document
consists of multiple volumes that contain development information for the upcoming 2005-2006
Award Year.

If you have any questions regarding the information contained in this document, please contact
the COD School Relations Center.

**All Schools Must Be COD Full Participants Beginning With 2005-2006 Award Year
[08/02/04 (Updated 10/25/04)]**
As a reminder, *all* schools must be Full Participants beginning with the 2005-2006 Award Year.
This means that *all* schools must be able to submit 2005-2006 Pell and/or Direct Loan origination
and disbursement data to the COD System using the COD Common Record in XML format.

If your school currently is a Phase-In Participant (for one or all of the programs in which it
participates) and has not yet submitted the required Full Participant information specified in the
announcement posted on the IFAP web site at
http://www.ifap.ed.gov/eannouncements/0806CODFullParticReq0506.html, please submit it to
the COD School Relations Center as soon as possible. Doing so will assist us in preparing the
COD System to accept and process your school's 2005-2006 Pell Grant and/or Direct Loan data.

Reports and Data Requests

ISSUES

Except as listed below, all Direct Loan reports and data requests are available as specified in
Volume VIII, Section 8 of the 2004-2005 COD Technical Reference posted on the IFAP web site
at www.IFAP.ed.gov/. There are issues with the following Direct Loan reports and/or data
requests:

- Duplicate Student Borrower Report— Has been sent within the past 3 weeks to the
  SAIG mailboxes of schools that should receive
  the report. The report is now available on the
  COD web site as well. The report is current as
  of two business days prior to its run date.

  COD appreciates schools' patience and
  understanding as we continue to improve
  performance-related issues that exist with both

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the SAIG and web versions of this report. These performance-related issues will alter our monthly production schedule for the foreseeable future. We will continue to update you on the availability of this report. [08/25/04 (Updated 10/14/04)]

- Direct Loan Rebuild File—

Cannot be requested on the COD web site and is not being produced. COD is researching several issues related to incorrect data in the file. (08/25/04)

Resolved Issues

Described below are "Current Issues" that have been resolved. A full description of each issue will remain in this section for 7 calendar days following the "Updated" date. If a clean up is required, the title of the issue will then be moved to "Resolved Issues In Clean Up."

For the full description of a resolved issue after it is removed from this section, refer to previous postings of the COD Processing Update on the IFAP web site, www.IFAP.ed.gov/. The COD Processing Update is posted to the IFAP web site each Friday.

COD Not Generating Credit Decision Override Response For The 2004-2005 Award Year [09/03/04 (Updated 11/02/04)]
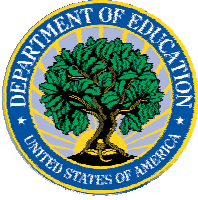COD generates a Credit Decision Override response when a PLUS borrower's endorser or appeal of a credit decision has been approved. Additionally, COD generates correspondence to the PLUS borrower and the endorser, if applicable. In the past, some schools did not receive a Credit Decision Override response for 2004-2005 Award Year PLUS awards when the PLUS borrower's endorser was approved. Additionally, COD did not generate the correspondence related to these overrides to the affected parents and endorsers.

On October 26, 2004, COD implemented a code fix to prevent this issue going forward. COD is now working on the clean up. As the clean up is completed, Credit Override Responses will be sent to the affected schools and the correspondence related to these overrides will be sent to the affected parents and endorsers.

Resolved Issues In Clean Up

COD has implemented code fixes for the issues listed below and is cleaning up the affected records. After a clean up has been completed, its status will be updated and it will remain in this section for an additional 7 calendar days.

Issue	**In Progress**	**Completed**

Disbursements Not Displaying On COD Web Site And/Or SAS	√
Direct Loan School Account Statement (SAS) Data Issues	√
Changes To Award And Disbursement Amounts Not Processed Correctly	√
COD Edit 116 Not Working Correctly	√

Current Issues

Updating And/Or Creating Records On The COD Web Site [10/29/04 (Updated 11/03/04)]
Schools are intermittently receiving the error message "Outgoing Message Queue Not Responding" after updating and/or creating records via the COD web site, and a web-based response is not displaying on the web. However, the records are processed in the COD System.

COD is researching the cause of this issue and will provide updates as more information becomes available. In the meantime, when schools receive this error message, they will need to access the batch screen to determine if the records were accepted or rejected.

Note: Previously, Full Participants with a Web Activity Response Option set to "Y" were not receiving a response for web-based transactions in their SAIG mailboxes. On October 28, 2004, COD resolved this issue, and no new occurrences have been reported to date. Additionally, COD has sent all responses for web-based transactions to the affected schools' SAIG mailboxes.

Duplicate Disbursement Information In COD [05/06/04 (Updated 10/13/04)]
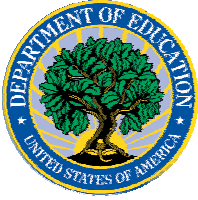COD has learned that duplicate disbursement numbers are displaying incorrectly on the COD web site's Award Disbursements Information screen. On this screen under the Disbursement Number column, disbursement numbers are appearing twice. However, when viewing the Disbursement Information screen, each disbursement displays a different status (Pending or Disbursed).

COD continues to research the code fix for this issue and will provide updates as more information becomes available.

Phase-In Records Incorrectly Rejecting For COD Edit 056 [08/12/04 (Updated 09/27/04)]
COD previously notified schools that some Phase-In 2003-2004 and 2004-2005 records are incorrectly rejecting for COD Edit 056 (Sequence Number Not In Sequential Order). This edit is being returned incorrectly to Phase-In schools that submit changes to anticipated disbursement amounts.

Additionally, when a change to the anticipated disbursement amount is submitted along with a reduced award amount, COD is only accepting the reduced award amount. As a result, COD Edit 846 (Total 'Anticipated Gross Amount' must be less than or equal to the Loan Amount Approved) is returned because the award amount is less than the total anticipated disbursements.

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COD is researching a code fix for this issue and will continue to provide updates as more information becomes available.

Student Name And Date Of Birth Not Updated In COD [05/03/04 (Updated 09/17/04)]
As previously reported, COD identified an issue where new 2003-2004 and 2004-2005 origination records are accepted in COD; however, the student's Name and Date of Birth (DOB) updates submitted by the school are not displaying on the COD web site's Person Information screen. The COD web site is reflecting the Name and DOB from the previous award year. Additionally, in some cases, changes to Name and DOB for previously accepted origination records are not displaying on the Person Information screen as well.

COD is still analyzing this issue and appreciates your patience. Updates will be provided as more information becomes available.

Some Null Tags Submitted Via Batch Not Updated In COD (09/01/04)
A null tag containing a *nil="true"* attribute can be submitted for some data elements in a Common Record document to remove or delete content currently on file in the COD database. Recently, COD determined that some null tags are being accepted by the COD System, but are not appropriately updating the COD database. This means that if a school submits a null tag for some data elements, the COD System is ignoring it and the content on the COD database for that data element is not being removed.

On August 10, 2004, COD implemented a code fix to allow a null tag submitted for the Verification Status Code data element to update the COD database correctly. COD continues research to ensure that all applicable data elements reported with a null tag will update the COD database correctly. Note that not all data elements can be submitted with null tags; refer to the COD Technical Reference, Volume II, Section 3 for the applicable data elements.

COD will provide updates as more information becomes available. In the meantime, schools needing to remove or delete content in COD for a specific data element may do so via the COD web site.

Rejected Records Not Viewable On The COD Web Site [07/30/04 (Updated 08/26/04)]
Some schools are receiving an error message when attempting to view rejected records on the COD web site's Batch Detail Information screen. Clicking on the Rejected link in the Award No. column causes the following error message to display: "An unexpected error has occurred. Please contact your administrator if the problem persists."

On August 10, 2004, COD partially corrected this problem by migrating a code fix to correct the affected Phase-In records. Next, the code fix will be migrated to correct the affected Common Records. COD will provide more information about the code fix for Common Records as soon as it becomes available.

Pell Grants

COD News

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- Funded Disbursement List
- Pending Disbursement List
- Pell POP Report

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As a reminder, the second 2004 Electronic Access Conference (EAC) will be held November 30, 2004 through December 3, 2004 in Las Vegas, Nevada. The registration deadline for the Las Vegas EAC is November 9, 2004. COD will be the subject of several break-out sessions at the conference, and knowledgeable staff will be on duty in the PC Lab to answer COD-related questions. You can register for the Las Vegas EAC at http://edeworkshop.ncspearson.com/regist_LasVegas.htm.

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2003-2004 Pell Grant Processing Deadline [10/01/04 (Updated 10/27/04)]
As a reminder, the deadline for electronically transmitting records for the Federal Pell Grant
2003-2004 Award Year was Thursday, September 30, 2004. In addition, the extended deadline
for schools affected by the recent severe weather conditions was October 22, 2004.

At this time, unless the Department has granted Administrative Relief or Extended Processing for
the 2003-2004 Award year to a school, the COD System will reject originations and
disbursements of new 2003-2004 awards or 2003-2004 award amount increases.
- New Award Amounts or Award Increases will reject with **Full Participant Edit
  43/Phase-In Edit 399**.
- Disbursement Increases will reject with **Full Participant Edit 71/ Phase-In Edit 417**.

Note: After the Pell Processing Deadline, COD continues to accept and process decreases to
previously accepted 2003-2004 awards and disbursements. In addition, if a student was in a POP
situation during the 2003-2004 Award Year, COD continues to accept and process increases and
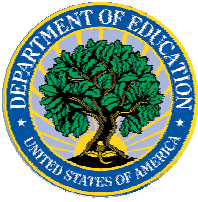decreases to new 2003-2004 awards or previously accepted 2003-2004 awards for this student.

A school can request Administrative Relief or Extended Processing for the 2003-2004 Award
Year through May 2, 2005. If necessary, a school also can request additional extensions of the
initially approved period through May 2, 2005. A school can request Administrative Relief or
Extended Processing via the COD web site or via e-mail.

For additional information about when the Department can grant Administrative Relief and
extended processing and how a school can make the request, refer to the Electronic
Announcement on IFAP at
http://www.ifap.ed.gov/eannouncements/0902PellProcDeadline0304.html.

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ISSUES

- Pell Year-to-Date (YTD) Record— For all award years, is NOT being sent to schools' SAIG mailboxes. Beginning October 2, 2004, all YTD requests received either on the COD web site or via the SAIG are being held and will not be filled by COD until further notice. Please do not submit a subsequent request for the report at this time.

  COD has taken this action after determining that since September 20, 2004 the disbursement sequence number for system-generated negative disbursements and web-generated disbursements has been populated incorrectly on the YTD record. Accurate disbursement sequence numbers for these records can be viewed on the COD web site.
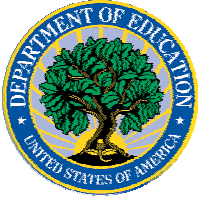
  COD is working on a code fix to correct this issue and will not produce additional reports until the issue has been corrected. (10/05/04)

- Verification Status Report— For 2004-2005, is not being pushed to schools' SAIG mailboxes and is not available on the COD web site. COD is evaluating all functionality. (08/25/04)

Resolved Issues In Clean Up

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COD Processing Update

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Note: Previously, Full Participants with a Web Activity Response Option set to "Y" were not receiving a response for web-based transactions in their SAIG mailboxes. On October 28, 2004, COD resolved this issue, and no new occurrences have been reported to date. Additionally, COD has sent all responses for web-based transactions to the affected schools' SAIG mailboxes.

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On September 7, 2004 COD implemented a code fix to allow a null tag submitted for the Low Tuition and Fees Code data element to update the COD database correctly. Additionally, a null tag submitted for the Verification Status Code data element continues to update the COD database correctly. COD continues research to ensure that all applicable data elements reported with a null tag will update the COD database correctly. Note that not all data elements can be submitted with null tags; refer to the COD Technical Reference, Volume II, Section 3 for the applicable data elements.

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